

## Trash and Recycling Removal Services Republic Services of PA, York Waste Disposal

## Winter Outlook 2014-2015

## Help Us to Help You!

Dear Valued Customer:

As we all know we had quite a few challenges with the winter storms last year. This year we hope will not be a repeat performance. However, here are a few things you can do to help us through the winter months and snow storm(s):

- 1. Have plenty of rock salt and shovels on hand.
- 2. Remember that wet surfaces re-freeze overnight. Please salt again in the morning as needed.
- 3. Make sure the areas around your container(s) are free of ice and snow. We don't want your employee's or our drivers slipping and falling.
- 4. If you have bag service we need unobstructed access to the bags. Clear a path from the street to the bags.
- 5. Our trucks may be large but they don't do well on snow or ice. We will make every effort to get your house serviced on your scheduled day. If we cannot get there due to blocked roads or safety concerns, please be patient. We will work diligently to get you serviced as soon as the roads are passable.

We value your business and sincerely appreciate your continued support. As always, we will continue to provide you with service update announcements as weather conditions change.

Let's all hope we don't have a repeat of last years storms. If we work together we will get through anything Mother Nature has to offer.